

# MANAGEMENT SYSTEM CERTIFICATE

Certificate No:  
273471-2018-AQ-BGR-UKAS

Initial certification date:  
28 August 2018

Valid:  
28 August 2018 – 28 August 2021

This is to certify that the management system of

## **WITmind Ltd.**

76 B Petko Karavelov Blvd, 1408, Sofia, Bulgaria

has been found to conform to the IT Service Management System Standard:  
**ISO/IEC 20000-1:2011**

This certificate is valid for the following scope:

**The IT service management system that supports the provision of deployment and support of Web-based systems, providing access to a service, and support for a web-based video production, television and cloud service management system to external customers in accordance with the service catalogue.**

Place and date:  
London, 29 August 2018



For the issuing office:  
**DNV GL – Business Assurance**  
4th Floor, Vivo Building, 30 Stamford  
Street, London, SE1 9LQ, United Kingdom

A blue ink signature of Erie Koek, written over a horizontal line.

**Erie Koek**  
Management Representative



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